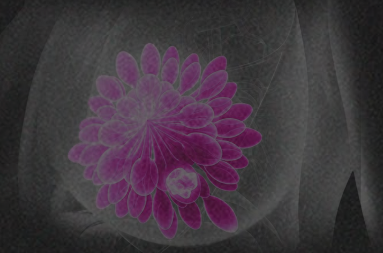


Sample Driver Diagram



AIMS

Decrease the % of women who receive a diagnostic mammogram more than 7 days following an abnormal screening mammogram from 82.4% to 72.4%

Decrease the % of women who initiate any treatment for breast cancer more than 28 days from their first positive (pathological) biopsy from 66% to 56%

P PRIMARY DRIVERS

Timing of patient outreach

Timing of diagnostic screening

Timing for initiation of biomarker testing

Timing for initiation of therapy

Timing of treatment decision

S SECONDARY DRIVERS

Access and continuity
Cultural competency
Medical mistrust

Timing to follow -up on abnormal screen
Same day imaging after abnormal screen
Scheduling barriers (patient & hospital)

Timing of pathology report
Patient education
Timing of biopsy (patient & hospital)

of visits prior to tx (2nd opinion or scheduling)
Compliance with NCCN guidelines

Patient engagement
Access and continuity of tx
Clinical trial enrollment
Clinical decision support system (internal discussion)

SPECIFIC IDEAS TO TEST OR CHANGE CONCEPTS

Staff training cultural competency & mistrust

Nurse navigator communication (internal & patient)
Nurse navigator expanded case management

Scheduling capacity (staff to initiate & patient availability)
EMR direct referrals/ Fast track
Staff awareness of internal baseline data (UoFC vs external)

Straight to test referral practice
Address social determinants of health
Nurse navigator expanded case management

Shared decision-making models
Treatment algorithms
Expanded clinical team training

Nurse navigator expanded case management
Address social determinants of health
Shared decision-making models